Privacy Statement

Health Network Laboratories, L.P. (“HNL” or “we”) is committed to protecting your privacy and developing technology that gives you a powerful and safe online experience. This Privacy Statement applies to the HNL website and governs data collection and usage. By accessing the HNL website, you consent to the data practices described in this statement.

Collection of Your Personal Information

HNL collects personally identifiable information, such as your email address, name, home or work address or telephone number. HNL also collects anonymous demographic information, which is not unique to you, such as your ZIP code, age, gender, preferences, interests and favorites.

There is also information about your computer hardware and software that is automatically collected by HNL. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used by HNL for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the HNL website.

HNL encourages you to review the privacy statements of websites you choose to link to from HNL so that you can understand how those websites collect, use and share your information. HNL is not responsible for the privacy statements or other content on sites outside of the HNL site.

Use of Your Personal Information

HNL collects and uses your personal information to operate the HNL website and deliver the services you have requested. HNL also uses your personally identifiable information to inform you of other products or services available from HNL and its affiliates. HNL may also contact you via surveys to conduct research about your opinion of current services or of potential new services that may be offered.

HNL does not sell, rent or lease its customer lists to third parties. HNL may contact you on behalf of external business partners about a particular offering that may be of interest to you. In those cases, your unique personally identifiable information (e-mail, name, address, telephone number) is not transferred to the third party. In addition, HNL may share data with trusted partners to help us perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to HNL, and they are required to maintain the confidentiality of your information.

HNL does not use or disclose sensitive personal information, such as race or religion, without your explicit consent.
HNL keeps track of the websites and pages our customers visit within HNL, in order to determine which HNL services are the most popular. This data is used to deliver customized content and advertising within HNL to customers whose behavior indicates that they are interested in a particular subject area.

The HNL website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on HNL or the site; (b) protect and defend the rights or property of HNL; and, (c) act under exigent circumstances to protect the personal safety of users of HNL, or the public.

Use of Cookies

The HNL website uses “cookies” to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the web server that you have returned to a specific page. For example, if you personalize HNL pages, or register with HNL site or services, a cookie helps HNL to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same HNL Web site, the information you previously provided can be retrieved, so you can easily use the HNL features that you customized.

You have the ability to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the HNL services or websites you visit.

Security of Your Personal Information

HNL secures your personal information from unauthorized access, use or disclosure. HNL secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorized access, use or disclosure. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Socket Layer (SSL) protocol. Though we use state-of-the art security, no system can eliminate 100% of the risks of intentional intrusion or inadvertent disclosure of information. When using the HNL website, information will be transmitted over the Internet, a medium that is beyond our control. As a result, while we take steps to protect your information, HNL cannot ensure or warrant the security of your personal information.

Changes to This Policy
HNL will occasionally update this Privacy Statement to reflect company and customer feedback. HNL encourages you to periodically review this statement to be informed of how HNL is protecting your information.

Copyright

All written content within the HNL website is copyrighted, and use of HNL content is prohibited without express written permission. HNL owns certain registered trademarks that cannot be used by other parties.

Contact Information

HNL welcomes your comments regarding this Privacy Statement. If you believe that HNL has not adhered to this statement, please contact HNL by telephone at (877) 402-4221 and speak with a customer service representative. We will use commercially reasonable efforts to promptly determine and remedy the problem.